

the progress

NEWSLETTER



PARK REGION

Mutual Telephone Co.

Park Region Telephone

PO Box 277 100 Main St. N
Underwood, MN 56586

218.826.6161

800.247.2706

Office Hours

M-F 8:00 AM-5:00 PM



Otter Tail Telcom

230 West Lincoln Ave
Fergus Falls, MN 56537

218.998.2000

888.716.8837

Office Hours

M-F 8:00 AM-5:30 PM

Valley Telephone

Browns Valley, MN 56219

Rothsay Telephone Company

Rothsay, MN 56579

Call 800.247.2706
for 24 hour service.

OR

simply dial 611 to reach
your local office!

www.parkregion.com

Scholarship Opportunities

As an investment in our youth, we are thrilled to offer the following scholarship opportunities to all eligible high school seniors.

FRS College Scholarship Program

The FRS College Scholarship Program awards 30 scholarships in the amount of \$2,000 each to winning applicant across the nation, with a \$500 match by the sponsoring telco (for a total of \$2,500 each). FRS Scholarship applications are due in the Park Region Telephone office by February 17, 2018.

Staurulakis Family Scholarships

Students may also be eligible for four Staurulakis Family Scholarships valued at \$5,000 each or two TMS Scholarships for \$1,500 each. Students majoring in math, science, engineering, or medicine are given preference for the Staurulakis Family Scholarships. One \$7,000 Everett Kneece Return to Rural America Scholarship will also be awarded this year.

For applications, eligibility and guidelines, see your high school guidance counselor or download the application from www.frs.org or www.parkregion.com

Holiday Open House Wednesday, December 13th

Please join us for our holiday open house on Wednesday, December 13th. Stop by our offices in Fergus Falls and Underwood to enjoy delicious holiday refreshments and register for door prizes. We welcome the opportunity to celebrate the Holiday season and thank you for your business all year long!

In this issue

- Scholarship Opportunities
- Welcome New Team Member
- Holiday Open House
- Managed Wireless Home Network
- CPNI – Customer Proprietary Network Info
- October Coop Month Winner
- Statement of Nondiscrimination
- Winter Sports & Sponsors
- New Listings

Welcome New Team Member: Deb Neubarth



Deb Neubarth started working for us Oct. 9th in Residential Sales and Marketing. She has worked in radio sales in Madison, WI, Alexandria and Perham. She previously worked for Arvig as a retail floater and outside sales for both business and residential customers in CLEC and ILEC areas.

Deb was born and raised in Glen-coe, MN, and has 3 sisters. She and Nick live south of Perham along with "Scoob," their fur kid.

Holiday Hours:

Our offices will be closed Monday, Dec. 25th and re-open Tuesday, Dec. 26th.

We will also be closed on Monday Jan. 1st and re-open Jan. 2nd.



CPNI – Customer Proprietary Network Information

Federal laws allow us to use information from your current records to market and advise you on new products and services that may satisfy your communications needs, unless you notify us otherwise.

What is this information?

It is information called "Customer Proprietary Network Information (CPNI)" relating to the telecommunications services you receive from Park Region Telephone, Otter Tail Telecom, Rothsay Telephone and Valley Telephone.

How can we use this information?

This information can be used to advise you about innovative communications services or new communications technology and products. We DO NOT sell or in any way provide this information to any other company other than the 911 records we are required by law to provide if you are a telephone customer.

Who will be able to use this information?

ONLY subsidiary companies of Park Region Telephone, which include Otter Tail Telecom, Otter Com, Rothsay Telephone Company and Valley Telephone Company.

Will Park Region protect my information?

YES! You have the right, and we have the duty, under federal law, to protect the confidentiality of this information. Therefore, regardless of whether you consent or not to allowing us to continue providing you with marketing and educational mailings, your account information will be treated confidentially.

What action is necessary on my part to show consent?

No action on your part is necessary. If you do not contact us within 30 days and indicate that we may not continue providing you with marketing and educational mailings, we will continue to do so.

What if I do not consent?

You can contact us using the contact information below and indicate that you are withdrawing your approval of our use of your CPNI. You will not receive company information from us at that point. You may miss the opportunity to learn of new, innovative service proposals, new packaging that could reduce your monthly bill and new lower rates on services such as long distance and other information that keeps you informed of the happenings of your local company.

Contact Information:

From any phone receiving service from us, call toll free: 611

Fergus Falls office: 218-998-2000

Underwood office: 218-826-6161

Email: sales@parkregion.com

Park Region Managed Wireless Home Network

If you want the best possible Wi-Fi experience, consider subscribing to **Park Region's managed Wi-Fi service for just \$7.95/month**. Our trained technicians will identify the ideal Wi-Fi router placement within your home allowing your family to have the best experience possible as you complete school work, shop or stream your favorite shows, or just browse the internet. Should you run into trouble, help is just a phone call away! Park Region's technicians can remotely troubleshoot and diagnose the network and resolve issues quickly. Sign up today by stopping by our offices in Fergus Falls or Underwood or call 1.800.247.2706 and take the worry out of Wi-Fi.



@ Park Region
Telephone

BATTERY BACKUP NOTICE:

To improve access to 911 emergency services, the Federal Communication Commission adopted back-up power obligation rules for any service provider utilizing fiber optic or other non-powered media to provide voice services to residential homes. These requirements include an obligation to offer to subscribers the option to purchase back-up power sufficient to operate the terminal located at the subscriber's home for a minimum of 8 hours in standby mode.

As a service to our subscribers, we equip all fiber served premises with a complete standby power solution that exceeds the FCC's mandated operating characteristics at no additional cost.

Under normal operating conditions subscribers have access to all subscribed services including voice, video and broadband data without interruption. However when commercial power is interrupted, the fiber terminal will change to emergency standby mode and disable video and broadband data service while continuing to provide voice service and more specifically access to emergency 911 service

for a period of time. Disabling video and broadband services extends the time the terminal can provide access to emergency services. The battery located in each fiber terminal is capable of providing as much as 12 hours of talk time and 15 hours of standby power when new and fully charged.

Our network operations center monitors the health of batteries and dispatches technicians as needed to replace the batteries once its service life has ended. Battery service life and the ability to provide sufficient standby power is affected by numerous factors including temperature, how often and the duration of commercial power outages and the operating characteristics of phones within the home. We recommend that during a power outage, subscriber's limit the use of the landline phone to emergency calls because use of the phone for non-emergency purposes will accelerate power discharge of the battery and limit the amount of standby time. Following these guidelines will ensure access to emergency 911 services over a greater period of time.

Halloween Contest Winner:

This little Grinch stole our hearts at PRT/OTT today.

Congratulations to Addie Shol for her submission in this year's Halloween Costume contest! It was a VERY CLOSE contest with over 100 submissions and the Grinch came out on top!



October Coop Month Winner:

Gene Gaustad of Vining

Statement of Nondiscrimination

Park Region Companies prohibit discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program.

Persons with disabilities who require alternative means for communication of program information (braille, large print, audiotope) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Ave SW, Washington, DC 20250-9410 or call 800-795-3272 or 202-720-6382 (TDD).

Thank You, Winter Sports Sponsors

A HUGE THANK YOU TO OUR PRTV WINTER SPORTS SPONSORS!

- JC's Grocery
- Brian's Repair
- Norson Windows
- Farmers State Bank
- Sverdrup Mutual Insurance Co.
- Underwood Quik Stop
- First State Bank of Ashby/
Rylander Insurance
- Fergus Falls Sports
- MN Dakota Coaches
- Cooper's Office Supply
- MN Dakota Coaches
- Quality Toyota
- American Federal Bank
- OTP
- Security State Bank
- MN Dakota Coaches
- Cullen's Home Center
- Pemier Meats & Seafoods
- The Market
- Bell State Bank
- VFW
- Frontier Marine & Powersports
- Lake Region Healthcare
- Service Food Super Valu

WINTER SPORTS SEASON IS HERE and we've got it covered on PRTV!

Park Region Companies bring you exclusive coverage of high school sports on PRTV Channel 1, PRTV Channel 123, HD Channels 601 and 723 and on the web at www.parkregion.com. Watch the Ashby Arrows, Underwood Rockets, Fergus Falls Otters and Rothsay Tigers in action. Best of luck to our area athletes; we are cheering you on! A full schedule of events is available at www.parkregion.com.

Otters Varsity Sports

DATE	TIME	SPORT	OPPONENT	SD	HD
11/17/17	7:15	Girls Hockey	South St. Paul	1	601
11/18/17	12:00	Girls Hockey	Crookston	1	601
11/28/17	7:30	Girls BB	Albany	1	601
11/30/17	7:15	Boys Hockey	Sauk Rapids-Rice	1	601
12/5/17	7:00	Girls BB	Thief River Falls	1	601
12/7/17	7:15	Boys Hockey	Willmar	1	601
12/8/17	7:15	Boys BB	Rocori	1	601
12/12/17	6:00	Boys Swimming	Brainerd	1	601
12/15/17	7:15	Girls BB	Willmar	1	601
12/19/17	6:00	Boys Swimming	Sartell	1	601
12/21/17	7:15	Boys Hockey	Tech/Apollo	1	601
1/4/18	6:00	Boys Swimming	St. Cloud Tech	1	601
1/4/18	7:15	Girls Hockey	Willmar	123	723
1/5/18	7:15	Boys Hockey	Crookston	1	601
1/9/18	7:15	Girls Hockey	Sartell/SRR	1	601
1/11/18	7:15	Girls BB	St. Cloud Apollo	1	601
1/12/18	7:00	Boys BB	Thief River Falls	1	601
1/13/18	2:00	Girls Hockey	Detroit Lakes	1	601
1/16/18	7:15	Boys BB	Sartell	1	601
1/18/18	6:00	Boys Swimming	Sauk Rapids-Rice	1	601
1/25/18	7:15	Boys Hockey	Rocori-River Lakes	1	601
1/30/18	7:15	Girls Hockey	Moorhead	1	601
2/1/18	7:15	Boys BB	Brainerd	1	601
2/1/18	7:15	Boys Hockey	Alexandria	123	723
2/2/18	7:15	Girls BB	Alexandria	1	601
2/9/18	7:15	Boys Hockey	Wadena-Deer Creek	1	601
2/10/18	7:15	Boys BB	Little Falls	1	601
2/13/18	7:15	Girls BB	St. Cloud Tech	1	601

Arrows, Rockets & Tigers Sports

DATE	TIME	SPORT	OPPONENT	SD	HD
12/5/17	7:15	Ashby Girls BB	Battle Lake	123	723
12/8/17	7:15	Underwood Girls BB	Battle Lake	1	601
12/12/17	7:15	Underwood Girls BB	Henning	123	723
12/14/17	7:15	Ashby Boys BB	Hillcrest	123	723
12/15/17	7:15	Ashby Girls BB	Rothsay	123	723
12/19/17	7:15	Underwood Girls BB	Rothsay	123	723
12/21/17	7:15	Underwood Boys BB	Hillcrest	123	723
1/2/18	7:15	Underwood Boys BB	Whe/Herm/Norcr	1	601
1/9/18	7:15	Underwood Girls BB	Parkers Prairie	123	723
1/11/18	7:15	Ashby Boys BB	Parkers Prairie	123	723
1/12/18	7:15	Ashby Girls BB	Underwood	123	723
1/16/18	7:15	Ashby Boys BB	Brand-Evans	123	723
1/18/18	7:15	Underwood Girls BB	Pelican Rapids	123	723
1/19/18	7:15	Underwood Boys BB	Ashby	1	601
1/23/18	7:15	Ashby Girls BB	Hillcrest	1	601
1/25/18	7:15	Underwood Girls BB	Hillcrest	123	723
1/26/18	7:15	Ashby Boys BB	Battle Lake	1	601
1/30/18	7:15	Underwood Boys BB	Battle Lake	123	723
2/2/18	7:15	Ashby Boys BB	Rothsay	123	723
2/8/18	7:15	Ashby Girls BB	Brand-Evans	1	601
2/9/18	7:15	Underwood Boys BB	Rothsay	123	723
2/15/18	7:15	Underwood Girls BB	Ashby	123	723
2/16/18	7:15	Underwood Boys BB	Parkers Prairie	1	601
2/23/18	7:15	Ashby Boys BB	Underwood	123	723



PO Box 277 100 Main St. N
Underwood, MN 56586

New Listings

ASHBY

Kochmann, Al.....747-2161
Snare, Scott & Laura.....747-2256
Hansen, Roger M. & Tina747-2301
Drexler, Shane & Denette747-2338

BATTLE LAKE

The Market of Battle Lake.....864-2555

BROWNS VALLEY

Mayou, Scott694-2735
Cooley, Daniel & Michelle.....694-2740
Fonder, Lonnie.....695-2293

DALTON

Rovang, Joel589-7056

ERHARD

Anderson, Kurt & Paula.....842-5218
Jarandson, Ken & Kathy.....842-5337

FERGUS FALLS

Johnson, Cynthia736-8835
Fronning, Marilyn736-8840
Larum, Jane736-8842
Zimmerman, Avis736-8849
Jensen, Luella.....998-0110
Rollag, Jim & Judy.....998-0112
Schweigert, Calvin998-0113
Sundberg, Paul & Helen998-0186
Ressler, W.D.998-0187
Goldade, Ron & Cheryl.....998-0193
Anderson, Gary & Theresa998-0194
Gillespie Farms998-0550
Mickelson, Michael & Angela998-2090
Anderton, Cheryl.....998-2187
Lee Well Drilling998-2188
Howell, Michael P.....998-2211
Orthopedic & Sports Physical Therapy998-2980

FERGUS FALLS

Thompson, J.998-3133
Clairmont, Leo998-3259
Aasgaard, S.998-4143
Danielson, Wyatt & Kim.....998-4225

MAINE

Stadum, Richard & Abby495-2082
Wherley, Richard495-2240

ROTHSAY

Odness, Greg & Wanda867-2188

UNDERWOOD

Reimers, J. & S.826-6355
Henkes, Taylor826-6438
Storlie, Mike826-6554
Foertsch, Casey & Kelly826-6669
Hoff, Julie826-6722
Thompson, Joe826-6860

VINING

Koss, B.769-4182
Bradley, Todd & Dorothy769-4184
Sprout, Frank & Cindy769-4186
Nidaros Lutheran Church769-4222