A newsletter for customers of Park Region Telephone, Otter Tail Telcom, Valley Telephone Company and Rothsay Telephone Company.

the progress NEWSLETTER

In this issue

- A Fond Farewell
- Win for Coop Month
- Phone Books are Here
- Halloween Costume Contest
- Digital Millenium Copyright Act
- Office Closed
- Statement of Nondiscrimination
- Fall Sports Sponsors
- New Listings

PARK REGION

Mutual Telephone Co.

Park Region Telephone

PO Box 277 100 Main St. N Underwood, MN 56586

218.826.6161 800.247.2706

Office Hours M-F 8:00 AM-5:00 PM



Otter Tail Telcom

230 West Lincoln Ave Fergus Falls, MN 56537

218.998.2000 888.716.8837

Office Hours

M-F 8:00 AM-5:30 PM

Valley Telephone

Browns Valley, MN 56219

Rothsay Telephone Company

Rothsay, MN 56579 Call 800.247.2706 for 24 hour service.

OR

simply dial 611 to reach your local office!

www.parkregion.com

A Fond Farewell

Park Region Telephone is saying goodbye to two of its longtime employees this fall. Sales & Marketing Assistant Kim Olson and Residential Sales Consultant Bill Merdan are enjoying their final weeks at the company and reminiscing about the years they have been here.

Kim began her career at Park Region Telephone in 1987 and was one of the original employees who staffed the Fergus Falls office when it opened its doors. For most of her career, Kim has worked as our marketing and sales assistant, although her workload was rarely limited to this position. Prior to coming onboard in 1998, Bill owned his own cellular business and his expertise

in this area was a welcomed addition to our service offerings. Bill's last day with the company will be October 13th and Kim's last day will be October 31st. When asked what they felt the biggest changes have been over their careers here, they agreed on two things - the challenging and constant evolution of technology and the great strides in progress the company continues to make in an industry that is continually changing.

Upon retiring, Kim shared she will miss her coworkers the most but she plans

on keeping busy with travel, grandchildren, Somethings Borrowed (a family owned party rental business), and substitute teaching.

Bill mentioned he, too, will miss everyone he has had the pleasure of working

with. "We all have those unique qualities that make us a great company and it's everybody together that makes it work." He feels the same way about the customers he has gotten to know over the years. Bill and his wife, Toni, are looking forward to spending winter months in Florida, returning to their Minnesota home for the summer season.



Kim and Bill, our sincerest thanks for the contributions you have made to the success of our company. You will both be greatly missed by coworkers and customers alike.

Congratulations and best wishes as you begin the next chapters of your lives!

Register to Win

In celebration of Coop Month, we invite you to stop into our Underwood office during the month of October and register to win a gift basket.

Phone Books Are Here

The 2017-2018 edition of Park Region Telephone, Otter Tail Telcom and Rothsay Telephone Company directory is here and has been delivered to residents and businesses throughout our area. Extra copies of our directories are available at our offices in Underwood and Fergus Falls.

Please remember to recycle your old directory by dropping it off at the recycling center near you. Recycling locations are listed on pages 1 and 2 in the green section of our directory.

Halloween Costume Contest

Join the fun and enter our Facebook Halloween costume contest! To participate, simply upload a photo of you, your kids or your pet in costume to Park Region's Facebook page. The winner will receive a wonderful gift basket!

Don't forget to like us on Facebook to find out more about our new products, promotions, and our local event coverage on PRTV.



Digital Millennium Copyright Act KEN BUDD Network Operations Manager

The Digital Millennium Copyright Act (DMCA) has been around for some time now. Almost 20 years. However, most people have never heard of it with the exception of Internet Service Providers (ISP's) and the small handful of people that continue to download and distribute content that violates the act.

The DMCA was enacted by congress in an attempt to deter downloading and the illegal distribution of copyright material. It acts as the cornerstone of the online anti-piracy law. In 2014 Cox Communications was ordered to pay \$25 million dollars for violating the DMCA because it did not put the proper "safe harbor" measures in place that are listed in the act.

These safe harbor provisions protect ISP's from violating the DMCA. To qualify for safe harbor a service provider must practice the following:

- 1. Service Providers must not have the knowledge of copyright infringement activity by a user on their network and/ or must not be receiving a financial benefit attributed to the activity.
- 2. The Service Provider must list a designated agent of the company to receive notifications of infringements.
- 3. The Provider must also have a policy in place that terminates accounts of subscribers, in appropriate circumstances, who are repeat infringers.

Park Region/Otter Tail Telcom's (PR/OTT) policy states, "it is the responsibility of all individual subscribers or subscriber organizations to respect the legal protection provided by copyright and license to programs, data and other information that may be

accessible over the Park Region Telephone Network."

So what could a customer expect if they have violated the DMCA? First, PR/OTT would receive a notification of the violation. Upon receiving a copyright violation a PR/OTT representative would send a letter to the subscriber outlining the infringement and a request to delete any content violating the DMCA that was downloaded or intended to be distributed. This would serve as notification 1 of 4. If another infringement took place within the same calendar year as the 1st another letter would be sent. The only difference between this letter and the first is that PR/OTT would request that the subscriber sign a copy of the letter and send it back. This signed agreement is simply stating that they will remove the copyright material in question on the DMCA infringement. Also, there will be a warning that internet service could be disrupted for up to 60 days if more violations occur. If a 3rd violation takes place within the same year a certified letter is sent to the account holder in question. Again, the request will be to delete the copyright material in guestion. Lastly, if a 4th violation occurs within the same year as the 1st, 2nd, and 3rd, service can be terminated up to 60 days.

Most may not be aware but PR/OTT has an acceptable use policy that touches on not only the copyright information listed above but also customer privacy as well as other policies that have been put in place. You can find this information at http://www.prtel.com/internet/59/acceptable-use-policy. You can also find the DMCA act at https://www.copyright.gov/legislation/dmca.pdf.



Office Closed

Our Underwood and Fergus Falls offices will be closed Monday, October 9th.



Statement of Nondiscrimination

Park Region Companies prohibit discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program.

Persons with disabilities who require alternative means for communication of program information (braille, large print, audiotape) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Ave SW, Washington, DC 20250-9410 or call 800-795-3272 or 202-720-6382 (TDD).

Thank You, Fall Sports Sponsors

A HUGE THANK YOU TO OUR PRTV FALL SPORTS SPONSORS!

- JC's Grocery
- Brian's Repair
- UnderMart
- Norson Windows
- Farmers State Bank
- Sverdrup Mutual Insurance Co.
- Underwood Quik Stop
- First State Bank of Ashby/Rylander Insurance

- Great Plains Natural Gas
- Cooper's Office Supply
- Victor Lundeen Company
- Pemberton Law
- Minn-Dakota Coaches
- Pizza Ranch
- Iverson Door
- Quality Toyota
- American Federal Bank
- Socials
- Cullens
- Service Food Market

FALL SPORTS SEASON IS HERE and we've got it covered on PRTV! Park Region Companies bring you exclusive coverage of high school sports on PRTV Channel 1, PRTV Channel 123, HD Channels 601 and 723 and on the web at www.parkregion.com. Watch the Ashby Arrows, Underwood Rockets, Fergus Falls Otters and Rothsay Tigers in action. Best of luck to our area athletes; we are cheering you on! A full schedule of events is available at www.parkregion.com.

Otters Varsity Sports

DATE	TIME	SPORT	OPPONENT	CH	SD IANNEL
10/3/17	7:00PM	FF Boys Soccer	Sauk Rapids-Rice	1	601
10/3/17	7:00PM	FF Volleyball	Sartell	123	723
10/5/17	7:00PM	FF Boys Soccer	Brainerd	1	601
10/6/17	6:00PM	FF Football	Thief River Falls	1	601
10/9/17	7:00PM	FF Girls Soccer	Crookston	1	601
10/12/17	6:00PM	FF Girls Swimming	Brainerd	1	601
10/17/17	7:00PM	FF Volleyball	Alexandria Area HS	1	601
10/18/17	7:00PM	FF Football	DGF	1	601
10/23/17	7:00PM	FF Volleyball	Rocori	1	601

Arrows, Rockets & Tigers Varsity Sports

DATE	TIME	SPORT	OPPONENT		SD Annel
10/5/17	7:15PM	Underwood Volleyball	Parkers Prairie	123	723
10/10/17	7:15PM	Underwood Volleyball	Brandon-Evansville	1	601
10/12/17	7:15PM	Ashby Volleyball	Underwood	123	723
10/13/17	7:00PM	Underwood Football	Rothsay	1	601
10/18/17	7:00PM	Underwood Football	Laporte	123	723



PO Box 277 100 Main St. N Underwood, MN 56586

New Listings

ASHBY

747-2253
747-2335
747-2224
747-2195

BROWNS VALLEY

Brown, R	694-2723
Guy, Janessa	695-2289
Labs, Eugene & Betti	695-2291

DALTON

Malecha, Anna.....589-7112

ERHARD

Kugler, Susan & Casey	842-5215
Neu, Mark & Karen	842-5299

FERGUS FALLS

Arter, D	998-2600
Budd, Ken	
Carlson, Garland & Betty	998-0212
Jacobson, Steve	998-6445
Knick, Jeremy & Andrea	998-0106
Lundgren, Lucas	998-4890
Melaas, M	998-0130
Miller, Ruth	998-0108
Morberg, M	998-2662
Olson, N	998-0104
Porter, Ann	998-0091
Robb, M.J	998-2680
Scheuerman, Nancy	998-0096
Schrup, S.F	

MAINE

Holzer	C	495-2105
I IOIZCI,	C	. 473 2103

ROTHSAY

Christ, S	867-2175
Hoag, D	867-2174

UNDERWOOD

Beckman Bodywork	826-6533
Hodge Podge Garage	826-6909
Johnson, Brittney	826-6648
Karst, Dan	826-6418
Keskitalo, Cory	826-6501
Kupfer, Robert & Stacy	826-6689

VINING

Baldwin, George & Helen.	769-4311
Roach, C	769-4262