

# THE PROGRESS

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## Underwood School Donation

Park Region and its associated companies have a strong tradition of supporting community needs throughout our service areas, specifically those that encourage youth participation, community spirit, cooperation and education. We recognize the value of the partnerships we have with our local schools and the value our combined efforts bring to the area. We are excited to share once again our support for the sporting complex at Underwood School with a donation toward a new football scoreboard.



Underwood School Activities Director Brian Hovland is shown receiving the donation from GM/CEO Dave Bickett.

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## Holiday Open House

Please join us for our holiday open house on Wednesday, December 19th. Stop by our offices in Fergus Falls and Underwood to enjoy delicious holiday refreshments and register for door prizes. We welcome the opportunity to celebrate the holiday season and thank you for your business all year long!

# Halloween Contest Winner

This Little Old Lady scooted away with our hearts at Park Region this Halloween. Congratulations to Aimee Tougas for her submission in this year's Facebook Halloween Costume Contest! It was a VERY CLOSE contest with approximately 100 submissions and the little old lady with the walker came out on top.



# October Coop Month Winner

Congratulations to Karla Green of Underwood who won a Google Home Mini in honor of Coop Month!



# Holiday Business Hours



Our offices will close at noon on Monday, December 24th and reopen at 8am on Wednesday, December 26th. We will also be closed on Tuesday, January 1st.



# Scholarship Opportunity

In 2019, the Foundation for Rural Service (FRS) will be awarding \$125,000 in scholarships in honor of the Foundation's 25th Anniversary!

Each year, the foundation gives out \$2,500 scholarships to an exceptional group of rural students for their first year of college or vocational school. Students may also be eligible for several named scholarships highlighted in the application. The FRS has awarded over \$1 million in scholarships since its inception, empowering rural students throughout the country to advance their communities with invaluable skillsets and experiences. FRS Scholarship applications are due in the Park Region Telephone Underwood office by February 22, 2019.

For applications, eligibility and guidelines, see your high school guidance counselor or download the application from [www.frs.org](http://www.frs.org) or [www.parkregion.com](http://www.parkregion.com).



# Battery Backup Notice

To improve access to 911 emergency services, the Federal Communication Commission adopted back-up power obligation rules for any service provider utilizing fiber optic or other non-powered media to provide voice services to residential homes. These requirements include an obligation to offer to subscribers the option to purchase back-up power sufficient to operate the terminal located at the subscriber's home for a minimum of 8 hours in standby mode.

As a service to our subscribers, we equip all fiber served premises with a complete standby power solution that exceeds the FCC's mandated operating characteristics at no additional cost.

Under normal operating conditions subscribers have access to all subscribed services including voice, video and broadband data without interruption. However when commercial power is interrupted, the fiber terminal will change to emergency standby mode and disable video and broadband data service while continuing to provide voice service and more specifically access to emergency 911 service for a period of

time. Disabling video and broadband services extends the time the terminal can provide access to emergency services. The battery located in each fiber terminal is capable of providing as much as 12 hours of talk time and 15 hours of standby power when new and fully charged.

Our network operations center monitors the health of batteries and dispatches technicians as needed to replace the batteries once its service life has ended. Battery service life and the ability to provide sufficient standby power are affected by numerous factors including temperature, how often and the duration of commercial power outages and the operating characteristics of phones within the home. We recommend that during a power outage, subscribers limit the use of the landline phone to emergency calls because use of the phone for non-emergency purposes will accelerate power discharge of the battery and limit the amount of standby time. Following these guidelines will ensure access to emergency 911 services over a greater period of time.

# Customer Proprietary Network Information

Federal laws allow us to use information from your current records to market and advise you on new products and services that may satisfy your communications needs, unless you notify us otherwise.

## What is this information?

It is information called "Customer Proprietary Network Information (CPNI)" relating to the telecommunications services you receive from Park Region Telephone, Otter Tail Telcom, Rothsay Telephone and Valley Telephone.

## How can we use this information?

This information can be used to advise you about innovative communications services or new communications technology and products. We DO NOT sell or in any way provide this information to any other company other than the 911 records we are required by law to provide if you are a telephone customer.

## Who will be able to use this information?

ONLY subsidiary companies of Park Region Telephone, which include Otter Tail Telcom, Otter Com, Rothsay Telephone Company and Valley Telephone Company.

## Will Park Region protect my information?

**YES!** You have the right, and we have the duty, under federal law, to protect the confidentiality of this information. Therefore, regardless of whether you consent or not to allowing us to continue providing you with marketing and educational mailings, your account information will be treated confidentially.

## What action is necessary on my part to show consent?

No action on your part is necessary. If you do not contact us within 30 days and indicate that we may not continue providing you with marketing and educational mailings, we will continue to do so.

## What if I do not consent?

You can contact us using the contact information below and indicate that you are withdrawing your approval of our use of your CPNI. You will not receive company information from us at that point. You may miss the opportunity to learn of new, innovative service proposals, new packaging that could reduce your monthly bill and new lower rates on services such as long distance and other information that keeps you informed of the happenings of your local company.

## Contact Information:

From any phone receiving service from us, call toll free: 611  
Fergus Falls office: 218-998-2000  
Underwood office: 218-826-6161  
Email: sales@parkregion.com

# Like Local Sports? Catch all the Action LIVE on PRTV!

**WINTER SPORTS SEASON IS HERE** and we've got it covered on PRTV! Park Region Companies bring you exclusive coverage of high school sports on PRTV Channel 1/601, PRTV Channel 123/723 and online at [www.parkregion.com](http://www.parkregion.com).

## Otters Varsity Sports Basketball • Hockey • Swimming



Date	Time	Sport	Opponent	Channel
11/20	7:15PM	Girls Hockey	Sartell/SRR	1/601
11/27	7:15PM	Girls Hockey	Wilmar	1/601
11/29	7:15PM	Girls Basketball	Bemidji	1/601
11/30	7:15PM	Boys Basketball	Breckenridge	1/601
11/30	7:15PM	Girls Hockey	Mound Westonka	123/723
12/4	7:15PM	Girls Basketball	Detroit Lakes	1/601
12/6	7:15PM	Girls Hockey	St. Cloud Ice Breakers	1/601
12/14	7:15PM	Boys Basketball	Alexandria	1/601
12/18	7:15PM	Boys Hockey	Alexandria	1/601
12/20	7:00PM	Girls Hockey	Prairie Center	1/601
1/4	7:15PM	Boys Basketball	Wilmar	1/601
1/8	7:15PM	Boys Hockey	Sartell	1/601
1/8	7:15PM	Boys Basketball	St. Cloud Apollo	123/723
1/10	7:15PM	Boys Hockey	Sauk Rapids-Rice	1/601
1/10	6:00PM	Boys Swimming	Alexandria	1/601
1/15	7:15PM	Boys Hockey	Prairie Center	1/601
1/18	7:15PM	Girls Basketball	Hawley	1/601
1/22	7:15PM	Boys Basketball	Moorhead	1/601
1/24	6:00PM	Boys Swimming	Apollo/Roccori	1/601
1/25	7:15PM	Girls Basketball	Roccori	1/601
1/26	6:00PM	Boys Basketball	Little Falls	1/601
1/26	7:30PM	Girls Basketball	Little Falls	1/601
1/29	7:15PM	Boys Basketball	Sauk Rapids-Rice	1/601
1/31	6:00PM	Boys Swimming	Wilmar	1/601
2/1	7:15PM	Girls Hockey	Thief River Falls	1/601
2/5	7:15PM	Boys Hockey	Little Falls	1/601
2/8	7:15PM	Boys Basketball	Detroit Lakes	1/601
2/8	7:00PM	Boys Hockey	Wadena-Deer Creek	1/601
2/12	7:15PM	Girls Basketball	Wilmar	1/601
2/14	7:15PM	Girls Basketball	Alexandria	1/601
2/19	7:15PM	Girls Basketball	St. Cloud Apollo	1/601
2/22	7:15PM	Boys Basketball	Sartell	1/601

## Rockets Varsity Basketball



Date	Time	Sport	Opponent	Channel
11/27	7:30PM	Girls Basketball	New York Mills	123/723
12/13	7:15PM	Boys Basketball	Battle Lake	1/601
12/14	7:15PM	Girls Basketball	Hillcrest	123/723
1/3	7:15PM	Boys Basketball	Rothsay	1/601
1/11	7:15PM	Girls Basketball	Ashby	1/601
1/15	7:15PM	Boys Basketball	Parkers Prairie	123/723
1/22	7:15PM	Girls Basketball	Battle Lake	123/723
1/25	7:30PM	Girls Basketball	Hancock	123/723
1/31	7:15PM	Girls Basketball	Rothsay	123/723
2/1	7:15PM	Boys Basketball	Hillcrest	123/723
2/5	7:30PM	Boys Basketball	C-G-B	123/723
2/7	7:15PM	Girls Basketball	Parkers Prairie	1/601
2/22	7:15PM	Boys Basketball	Ashby	123/723
2/26	7:30PM	Boys Basketball	West Central	1/601

## Arrows Varsity Basketball



Date	Time	Sport	Opponent	Channel
12/4	7:15PM	Girls Basketball	Battle Lake	123/723
12/6	7:15PM	Boys Basketball	New York Mills	123/723
12/7	7:15PM	Girls Basketball	Hillcrest	1/601
12/11	7:15PM	Boys Basketball	Battle Lake	1/601
12/18	7:15PM	Boys Basketball	Henning	123/723
12/20	7:15PM	Boys Basketball	Rothsay	123/723
1/4	7:15PM	Girls Basketball	Parkers Prairie	123/723
1/18	7:15PM	Boys Basketball	Underwood	123/723
1/24	7:15PM	Girls Basketball	Rothsay	123/723
1/29	7:15PM	Boys Basketball	Hillcrest	123/723
2/12	7:15PM	Boys Basketball	Parkers Prairie	123/723
2/14	7:15PM	Girls Basketball	Underwood	1/601
2/19	5:00PM	Girls Basketball	Hancock	123/723
2/19	6:00PM	Boys Basketball	Hancock	123/723



PO Box 277 100 Main St N  
Underwood, MN 56586

# New Listings

## ASHBY

Aufdenkamp, Erik & Heather ..... 747-2286  
 Harstad, Anna Mae..... 747-2345  
 Johnson, Sharon ..... 747-2307  
 KC Auto Sales ..... 747-2151  
 Sajbin, Julio..... 747-2304

## BROWNS VALLEY

Miller, Pat ..... 695-2675

## MAINE

Roth, Ashley.....495-2262

## ROTHSAY

Allmaras, Darin & Staci..... 867-2315  
 Strand, Pat.....867-2193

## FERGUS FALLS

Engel, Marguerite ..... 736-8848  
 Kimball, Barbara ..... 736-8802  
 Bee Hive Tattoo Parlor..... 998-5539  
 Daniels, Pamela ..... 998-3358  
 Field, Ryan & Vanessa ..... 998-3844  
 Haugen, L.C. .... 998-2697  
 Norby, Ron & Patricia..... 998-3346  
 Ricker, Carol ..... 998-3833  
 Seelhammer, Barb..... 998-0135  
 Sethre, Leroy & Julie ..... 998-4772  
 Silver Dollar Saloon..... 998-3333  
 Sneva, Paul..... 998-4132

### Park Region Telephone

PO Box 277 | 100 Main St N  
Underwood, MN 56586  
Office: 218.826.6161  
Toll Free: 800.247.2706  
Hours: M-F 8:00 AM-5:00 PM

### Otter Tail Telcom

230 Lincoln Ave W  
Fergus Falls, MN 56537  
Office: 218.998.2000  
Toll Free: 888.716.8837  
Hours: M-F 8:00 AM-5:30 PM

### Rothsay Telephone Company

Rothsay, MN 56579

### Valley Telephone Company

Browns Valley, MN 56219

Call 800.247.2706 for 24 hour service or simply dial 611 to reach your local office!

[www.parkregion.com](http://www.parkregion.com)