

# THE PROGRESS

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## TRIP OF A LIFETIME FOR ONE LUCKY HIGH SCHOOL STUDENT

Park Region Telephone is proud to sponsor a high school student on a trip of a lifetime! The selected student will receive an all-expense paid trip to Washington D.C., June 1-5, 2019. The annual Foundation for Rural Service (FRS) Youth Tour brings 100 rural students from across the United States to Washington, D.C., for a 4-day tour of some of the most historical sites in the nation. While there, students learn about the telecommunications industry as well as the regulatory and legislative process. Educational sessions on these topics are greatly enhanced by site visits to the US Capitol and meetings with industry leaders and members of congress. Students will also tour such sites as the Arlington National Cemetery, Library of Congress, U.S. Supreme Court, Mount Vernon, and much more.

### Guidelines for Eligibility

We have a few simple guidelines for eligibility: Applicant must be a high school student, age 16 or 17, at the time of the tour. Student's family must also subscribe to service with Park Region Telephone, Otter Tail Telcom, Rothsay Telephone, or Valley Telephone.

### How to Apply

Simply write an essay focusing on your view of where the telecommunication industry will be in 5 years. Be sure to include the your name, birthdate, parent(s) name, home address, and phone number with the essay. Essays can be mailed to Park Region Telephone, c/o Sue Jensen, PO Box 277, Underwood, MN 56586 or dropped off at our offices in Fergus Falls or Underwood. Essays must be received by **February 28, 2019.**



**PARK REGION**  
Mutual Telephone Co.

**OTTER TAIL**  
**TELCOM**

 [www.parkregion.com](http://www.parkregion.com)

# Sun Outage

## These occur every February.

A sun outage takes place when the orbital positions of the satellite and the sun are in one line. We receive signals from both; however, when the sun's rays are more powerful, we may experience loss of satellite signal. Your TV may experience fuzzy channels, sparkles, total picture loss, tiling, or frozen pictures. Outages due to this alignment occur every spring and fall for about two weeks, and last from a few minutes up to 15 minutes a day.

# Office Closed



Our offices will be closed on Monday, February 18th. We will resume normal business hours on Tuesday, February 19th. Should you need assistance our on-call technician can be reached by calling our offices.

# New Listings

## DALTON

Finch, Bobby..... 589-7048  
Romberg, L. .... 589-8660

## BROWNS VALLEY

Ziemer, Brett & Hannah..... 694-2770

## VINING

Boock, Ron & Barb..... 769-4292

## ERHARD

Jensen, Brian ..... 842-5256  
Nordick, Jeff..... 842-5235

## UNDERWOOD

Haugen, Jason & Samantha ..... 826-6504  
Reimers, J & S ..... 826-6355

## FERGUS FALLS

Demblon, V. .... 998-5115  
Haukebo, Clif..... 998-4752  
Jurca, Elvira ..... 998-2764  
Olson, Ardell..... 736-8864  
Sampson, Arylss..... 736-8826  
Sethre, R. .... 998-9941  
Suchy, Marlene ..... 736-8871  
Viking Coca Cola Bottling..... 998-2652

# Save the Date

Mark your calendar for our Annual Meeting on April 11, 2019 at the Underwood High School Gym. We hope to see you there!



# Welcome Erik!



Erik Anderson joined our team at the start of the new year. Erik has a Master Electrician's license and bring over 20 years' experience in commercial and residential electrical installation and repair. Erik and his wife Nicole have one son, Bo, and live in Fergus Falls. In his spare time he enjoys hunting. We are excited to have Erik as a member on our team!

# Scholarship Opportunity

The Minnesota Telecom Alliance (MTA) Foundation is offering six \$2,000 scholarships to high school seniors graduating in 2019. Scholarships are awarded after the student demonstrates a successful completion of the first year of college or technical school. Applications must be returned to Park Region Telephone for signature. The application deadline is **February 22, 2019**. To download the application go to <https://www.mnta.org/page/Scholarship>.



# Do Not Call Notice

## Restrict Unwanted Telephone Solicitations

In 2003, the Do-Not-Call Act was signed into law. This legislation allowed for establishment and enforcement of a national Do-Not-Call Registry giving consumers a choice regarding telemarketing calls. If your number is listed on the registry, all commercial telemarketers, except for businesses with whom you have an existing relationship or certain non-profit and political organizations, are not allowed to call you.

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry by telephone or by Internet at no cost. To register by telephone, consumers may call 1-888-382-1222. For TTY, call 1-866-290-4236. You must call from the phone number you wish to register. You can register online for the national Do-Not-Call Registry via the internet at [www.donotcall.gov](http://www.donotcall.gov).

Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days after registration. Your number will remain on the registry permanently. You are allowed to remove your number from the registry at any time.

If you continue to receive telemarketing sales calls or robocalls, you can file a complaint by visiting [www.donotcall.gov](http://www.donotcall.gov), or by calling 1-888-382-1222 (TTY 1-866-290-4236)

# Minnesota Relay Annual Notice

## Are you having trouble using the telephone due to a hearing or speech disability?

Minnesota Relay is a free telephone service that uses specially trained communications assistants to facilitate telephone calls between people with hearing and speech disabilities and other individuals. Calls can be made to anywhere in the world, 24 hours a day, 365 days a year. All calls are completely confidential. To make a relay call dial 7-1-1. Once connected to the relay service, tell the communications assistant the type of relay call you wish to make. Or, you may dial the specific toll-free number for the type of relay service.

### Captioned Telephone Service (CTS)

CTS uses a special telephone with a text display screen so that a person who is hard of hearing can listen to and read captions of everything the other person on the call says. You speak directly to the other person on the call, and a relay communications assistant transcribes everything the other person says into captions, which appear on the display screen of your CTS phone.

### Internet Protocol Captioned Telephone Service (IP CTS)

Internet-based forms of CTS are available for those who would like to use CTS on a computer, tablet, or smartphone. Go to: [www.fcc.gov/consumers/guides/internet-protocol-ip-captioned-telephone-service](http://www.fcc.gov/consumers/guides/internet-protocol-ip-captioned-telephone-service).

### Computer (ASCII): 1-800-627-3529

Computer users can access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

### Hearing Carry Over (HCO): 1-800-627-3529

HCO allows a person who can hear clearly but who has very limited or no speech capability to make phone calls. Using a special text telephone, you type your conversation for the relay communications assistant to read to the other person, and listen directly to the other person's response.

### Hearing User: 1-800-627-3529

A hearing person may use a standard telephone or mobile phone to place a relay call and speak with a person who is deaf, hard of hearing, or speech disabled.

### Internet Protocol (IP) Relay

IP Relay combines text-based relay service with the ease of the internet – no need for a TTY. You are able to make your relay call using a computer, laptop, tablet, or smartphone. Go to: [www.sprintrelay.com](http://www.sprintrelay.com).

### Spanish Relay: 1-877-627-5448

Spanish speaking persons with a hearing or speech disability are able to make relay calls. This is not a translation service – both parties must speak Spanish, and at least one party must have a hearing or speech disability.

### Speech-to-Speech (STS): 1-877-627-3848

STS allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The communications assistant revoices your words so that the other person on the call can understand them, and the other person speaks directly to you.

### Text Telephone (TTY): 1-800-627-3529

This service allows a person who is deaf, deafblind, or speech disabled to use a TTY to communicate with the other person on the call.

### Video Relay Service (VRS)

VRS allows a person who uses American Sign Language (ASL) to communicate over the phone. The VRS user connects to the relay communications assistant via an internet-enabled device with a video camera. The communications assistant relays the conversation back and forth between the parties – in ASL with the VRS user and by voice with the called party.

Go to: [www.fcc.gov/consumers/guides/video-relay-services](http://www.fcc.gov/consumers/guides/video-relay-services).

### Voice Carry Over (VCO): 1-877-627-3024

VCO allows a person with a hearing disability, but who wants to use his or her own voice, to speak directly to the other party. The communications assistant then types the other party's response, which is displayed on the VCO user's text telephone.

**For More Information on  
Minnesota Relay Services** [www.mnrelay.org](http://www.mnrelay.org)  
1-800-657-3775

### Emergency Assistance

TTY callers should dial 9-1-1 directly in an emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay response to your call.

### To file a Complaint Regarding Minnesota Relay

1-800-657-3775

Email: [mn.relay@state.mn.us](mailto:mn.relay@state.mn.us)

You will need to provide the date and time of the relay call, the calling from and to phone numbers, the CA's identification number, and the nature of your complaint.

You may also file a complaint with the Federal Communications Commission [www.fcc.gov/complaints](http://www.fcc.gov/complaints) Voice:

1-888-225-5322

TTY: 1-888-835-5322

ASL via VP: 1-844-432-2275

### TELEPHONE EQUIPMENT DISTRIBUTION (TED) PROGRAM

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech or physical disability.

[mn.gov/dhs/ted-program](http://mn.gov/dhs/ted-program) Voice:

1-800-657-3663

ASL via VP: 1-866-635-0082



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Underwood, MN 56586

# WINTER SPORTS LIVE ON PRTV!

## Otters Varsity Sports

## Basketball • Hockey

Date	Time	Sport	Opponent	Channel
2/1	7:15PM	Girls Hockey	Thief River Falls	1/601
2/5	7:15PM	Boys Hockey	Little Falls	1/601
2/8	7:15PM	Boys Basketball	Detroit Lakes	1/601
2/8	7:00PM	Boys Hockey	Wadena-Deer Creek	1/601
2/12	7:15PM	Girls Basketball	Wilmar	1/601
2/14	7:15PM	Girls Basketball	Alexandria	1/601
2/19	7:15PM	Girls Basketball	St. Cloud Apollo	1/601
2/22	7:15PM	Boys Basketball	Sartell	1/601

Catch Craig Olson Sports LIVE on Monday evenings from  
Social's Bar & Grill at 6:30pm.  
Live show aired on PRTV Channel 1 & 601

## Rockets Varsity

## Basketball

Date	Time	Sport	Opponent	Channel
2/1	7:15PM	Boys Basketball	Hillcrest	123/723
2/5	7:30PM	Boys Basketball	C-G-B	123/723
2/7	7:15PM	Girls Basketball	Parkers Prairie	1/601
2/22	7:15PM	Boys Basketball	Ashby	123/723
2/26	7:30PM	Boys Basketball	West Central	1/601

## Arrows Varsity

## Basketball

Date	Time	Sport	Opponent	Channel
2/12	7:15PM	Boys Basketball	Parkers Prairie	123/723
2/14	7:15PM	Girls Basketball	Underwood	1/601
2/19	5:00PM	Girls Basketball	Hancock	123/723
2/19	6:00PM	Boys Basketball	Hancock	123/723

### Park Region Telephone

PO Box 277 | 100 Main St N  
Underwood, MN 56586

Office: 218.826.6161

Toll Free: 800.247.2706

Hours: M-F 8:00 AM-5:00 PM

### Otter Tail Telcom

230 Lincoln Ave W  
Fergus Falls, MN 56537

Office: 218.998.2000

Toll Free: 888.716.8837

Hours: M-F 8:00 AM-5:30 PM

### Rothsay Telephone Company

Rothsay, MN 56579

### Valley Telephone Company

Browns Valley, MN 56219

Call 800.247.2706 for 24 hour  
service or simply dial 611 to  
reach your local office!

[www.parkregion.com](http://www.parkregion.com)