

THE PROGRESS

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PARK REGION
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ARE YOU PROTECTED?

You can count on Tech Home security suite to keep you protected no matter how you are using the Internet! Shop, Browse, Listen, and Watch without worry! Tech Home includes anti-malware, file backup, password management and more to keep your information, PCs, smartphones and tablets secure. Need help with technology issues in your home? Check out Tech Home Support for 24/7/365 live tech support!

PROTECT - FREE

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- SecureIT web security (mobile/PC)
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PROTECT PLUS - \$9.95

- SecureIT web security (mobile/PC)
- Anti-theft for phone or tablet
- FileHopper file backup
- Password Genie password manager
- Covers four computers & mobile devices

SUPPORT - \$14.95

- Whole home premium tech support
- 24/7/365, US-based service
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- Setup, support, troubleshooting + more
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TECH HOME
Technology Made Easy

'ONE RING' PHONE SCAM

For illegal robocallers, the goal isn't always getting you to answer. Sometimes, it's getting you to call back.

Every so often, your phone may ring once and then stop. If that happens to you, and you do not recognize the number, do not return the call. You may be the target of a "one-ring" phone scam.

"One-ring" calls may appear to be from phone numbers somewhere in the United States, including three initial digits that resemble U.S. area codes. But savvy scammers often use international numbers from regions that also begin with three-digit codes -- for example, "649" goes to the Turks and Caicos and "809" goes to the Dominican Republic. Such scammers may often use spoofing techniques as well to further mask the number in your caller ID display.

If you call any such number, you risk being connected to a phone number outside the U.S. As a result, you may wind up being charged a fee for connecting, along with significant per-minute fees for as long as they can keep you on the phone. These charges may show up on your bill as premium services.

Variations of this scam rely on phony voicemail messages urging you to call a number with an unfamiliar area code to "collect a prize" or to notify you about a "sick" relative.

How to avoid this scam

- Don't answer or return any calls from numbers you don't recognize.
- Before calling unfamiliar numbers, check to see if the area code is international.
- If you do not make international calls, ask your local or wireless phone company to block outgoing international calls on your line.
- Always be cautious, even if a number appears authentic.

Filing a complaint

If you are billed for a call you made as a result of this scam, first try to resolve the matter with your telephone company. If you are unable to resolve it directly, you can file a complaint with the FCC at no cost. You have multiple options for filing a complaint with the FCC:

- File a complaint online at consumercomplaints.fcc.gov
- By phone: 1-888-CALL-FCC (1-888-225-5322); TTY: 1-888-TELL-FCC (1-888-835-5322); ASL: 1-844-432-2275
- By mail (please include your name, address, contact information and as much detail about your complaint as possible):

Federal Communications Commission
Consumer and Governmental Affairs Bureau
Consumer Inquiries and Complaints Division
445 12th Street, S.W.
Washington, DC 20554

Filing a complaint with the Federal Trade Commission

If you feel that you are a victim of an international phone scam, you can file a complaint with the FTC on line at www.ftccomplaintassistant.gov.



CONSTRUCTION UPDATE

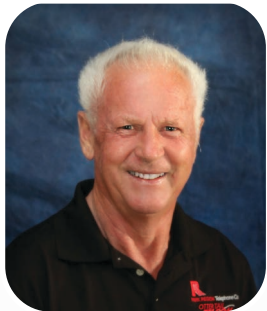
Over the last couple years Park Region has been focused on building fiber to our rural communities that we serve. In 2017 we completed building fiber in our Vining exchange and last year we completed both the town and rural Ashby. This year we are focused on installing fiber optics in our rural Dalton exchange. Once complete, Park Region will have put in 219 miles of fiber in Dalton alone with more to come next year! Customers should already be seeing crews in the area. We are expecting to be finished with this year's project sometime this fall. Once complete, technicians will begin migrating customers off of the legacy plant and onto the fiber plant.



So, what is fiber going to do for you? It will give our customers the ability to upgrade speeds and services seamlessly. Technology is rapidly changing, and we are expecting these rapid changes to continue. By installing fiber optics, Park Region is in a better position to help meet your technology demands today, tomorrow and well into the future.

THANK YOU DAN, WELCOME TOM!

At their April Meeting, the Board accepted the resignation of Dan Barry, Maine exchange director. Dan served on the board for 15 years. Over that time, he acted as a voice for the members of the cooperative representing their interests and providing input into the direction of the company. We wish to express our appreciation to Dan for his contributions over the years and extend best wishes in his future endeavors.



Dan Barry

We would also like to announce the appointment of Tom Murphy (Maine Exchange) to the Board. Tom and his wife Betty own and operate Murphy's IBA (a dairy and agricultural route supply business serving dairy producers in northwest Minnesota) and MinStart Ag Products (a crop enhancement products company). The Murphys are active members in their church, community and school and enjoy traveling and spending time with family and friends. Tom is looking forward to learning more about our company and serving on the Board.



Tom Murphy

Please join us in wishing Dan well and welcoming Tom!

FRS SCHOLARSHIP WINNER ANNOUNCED

We are excited to announce that Kindra Peterson of Underwood has been selected for a 2020 Foundation for Rural Service (FRS) Scholarship award of \$2,500. The \$2,500 scholarship will be provided by a \$2,000 contribution from FRS and an additional \$500 contribution from Park Region Telephone.

The response to the 2020 FRS Scholarship Program was tremendous. They received over 650 applications from across America and selected 34 recipients. We take pride in knowing that our awardee's application was stellar and showcased not only academic dedication but an incredible amount of pride in her rural community.

Kindra plans to head to the Twin Cities to attend the University of Minnesota with an undecided major. Along with her studies, she hopes to play club soccer and participate in band while there!



Congratulations Kindra! Best of luck in the future!



PARK REGION Telephone Co.

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PO Box 277 100 Main St N

Underwood, MN 56586

NEW LISTINGS

BROWNS VALLEY

CHS Inc695-2575

MAINE

Sharpe, David & Jayd495-2380

ERHARD

McKeag, Mackenzie842-5247

UNDERWOOD

Tellinghuisen, Loren826-6415

ASHBY

Wolff, KJ.....747-2298

VINING

Hendershot, J769-4498

FERGUS FALLS

Evenson, Arlin736-8841

Lil Bob's Electric.....998-2661

Newton, Dean.....736-8866

Nickel, Clara736-8830

Olson, Ardell736-8806

Overland, Lillian736-8802

Perason, Patty736-8822

Rostad, Linda.....736-8847

Schade, Robert & Hope736-8837

Schmidt, Mary.....998-2671

Stramer, Vernon.....998-2593

Trosdahl, Larry, Karen & Mike998-3377

Viger, Betty.....736-8848

Weiss, Ronald & Ardy.....998-2767

Office Closed

Our offices will be closed on Friday, July 3, 2020 in celebration of the Fourth of July holiday. We will re-open on Monday, July 6, at 8:00am. If you experience service issues while our offices are closed please call 218.998.2000 or 218.826.6161 for our 24/7 service and support helpdesk.

Have a safe and happy 4th of July!

Park Region Telephone

PO Box 277 | 100 Main St N

Underwood, MN 56586

Office: 218.826.6161

Toll Free: 800.247.2706

Hours: M-F 8:00 AM-5:00 PM

Otter Tail Telcom

230 Lincoln Ave W

Fergus Falls, MN 56537

Office: 218.998.2000

Toll Free: 888.716.8837

Hours: M-F 8:00 AM-5:30 PM

Rothsay Telephone Company

Rothsay, MN 56579

Valley Telephone Company

Browns Valley, MN 56219

Call 800.247.2706 for 24 hour service or simply dial 611 to reach your local office!

www.parkregion.com