

THE PROGRESS



Phone Books Are Here

The 2020-2021 edition of Park Region Telephone, Otter Tail Telcom, and Rothsay Telephone Company directory is here and has been delivered to residents and businesses throughout our area. Extra copies of our directory are available at our offices in Underwood and Fergus Falls. Please remember to recycle your old directory by dropping it off at the recycling center near you. Recycling locations are listed on pages 1 and 2 in the green section of our directory.



Customer Proprietary Network Information

Federal laws allow us to use information from your current records to market and advise you on new products and services that may satisfy your communications needs, unless you notify us otherwise.

What is this information?

It is information called "Customer Proprietary Network Information (CPNI)" relating to the telecommunications services you receive from Park Region Telephone, Otter Tail Telcom, Rothsay Telephone and Valley Telephone.

How can we use this information?

This information can be used to advise you about innovative communications services or new communications technology and products. We DO NOT sell or in any way provide this information to any other company other than the 911 records we are required by law to provide if you are a telephone customer.

Will Park Region protect my information?

YES! You have the right, and we have the duty, under federal law, to protect the confidentiality of this information. Therefore, regardless of whether you consent or not to allowing us to continue providing you with marketing and educational mailings, your account information will be treated confidentially.

Who will be able to use this information?

ONLY subsidiary companies of Park Region Telephone, which include Otter Tail Telcom, Otter Com, Rothsay Telephone Company and Valley Telephone Company.

What action is necessary on my part to show consent?

No action on your part is necessary. If you do not contact us within 30 days and indicate that we may not continue providing you with marketing and educational mailings, we will continue to do so.

What if I do not consent?

You can contact us using the contact information below and indicate that you are withdrawing your approval of our use of your CPNI. You will not receive company information from us at that point. You may miss the opportunity to learn of new, innovative service proposals, new packaging that could reduce your monthly bill and new lower rates on services such as long distance and other information that keeps you informed of the happenings of your local company.

Contact Information:

From any phone receiving service from us, call toll free: 611
Fergus Falls office: 218-998-2000
Underwood office: 218-826-6161
Email: sales@parkregion.com