

THE PROGRESS

MARCH 2022

DAYLIGHT SAVING TIME BEGINS

On Sunday, March 13, 2022 when local standard time is about to reach 2:00am, clocks are turned forward 1 hour to 3:00am. Due to the time change, sunrise and sunset will be about 1 hour later with more light in the evening. This is also known as Spring Forward, Summer Time, and Daylight Savings Time.

While you are going around your home changing the time on all your clocks, this is a great time to change the batteries in your smoke and CO detectors. It's good to get into the routine of changing the batteries in these detectors when Daylight Saving Time begins and ends.



100 Main Street N
Underwood, MN 56586

230 W Lincoln Ave
Fergus Falls, MN 56537

218.826.6161 • 218.998.2000

www.parkregion.com

24/7 Help Desk Available • 800.247.2706

ACCEPTABLE USE POLICY

Park Region and its affiliated companies encourage our customers to review our Internet Service Acceptable Use and Privacy Policies. We believe it's important for consumers to understand their rights and our approach to protecting consumer data and other terms of use regarding the services we provide.

Visit this link to review our policies: www.parkregion.com/support/acceptable-use-policy/

HBO AND **CINEMAX**

5-DAY FREE PREVIEW

THURSDAY, MARCH 10, 2022 – SUNDAY, MARCH 14, 2022



STOP VIRUSES BEFORE THEY STOP YOU!



**PUTTING YOU IN CONTROL OF
YOUR HOME NETWORK!**

GET STARTED BY CALLING US TODAY

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TECH HOME
Technology Made Easy

Choose the **TECH HOME**
solution that's best for you!



Protect



Protect Plus



Support

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FEBRUARY GIVEAWAYS

In February's issue of The Progress, we ran a promotion which asked customers to contact our office for information on a bill credit if they saw the advertisement. The promotion was also displayed on our marquee above our Fergus Falls office and the electronic billboard near Perkins in Fergus Falls. We appreciate all who contacted our office and participated. All participants were entered in a drawing, and our winner was Helen Robertson.

Also, throughout the duration of the Winter Olympics, we posted Olympic trivia questions on our social media platforms. Those followers who answered the questions were entered into a drawing, and our winner was Christina Saurer.

Congratulations to our winners for winning a prize package including a blanket, Yeti cup, and cocoa bomb. Continue to read The Progress and follow us on social media for more giveaway opportunities.



LIFELINE LINK-UP DISCOUNTS FOR LOW INCOME RESIDENTS

You may qualify for discounted telephone OR internet service if your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit Program
- Income Below the Federal Poverty Guideline
- Bureau of Indian Affairs General Assistance
- Tribally-Administrated Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)



Park Region Mutual Telephone, Rothsay Telephone, and Valley Telephone customers eligible for the Federal Lifeline Telephone and Internet Service Assistance Program can complete an application online. The application is available at www.checklifeline.org/lifeline. Consumers can also apply by calling 1-800-234-9473 or by submitting a paper application by mail to: Lifeline, PO Box 7081, London, KY 40742.

CUSTOMER PROPRIETARY NETWORK INFORMATION

Federal laws allow us to use information from your current records to market and advise you on new products and services that may satisfy your communication needs unless you notify us otherwise.

What is this information?

It is information called "Customer Proprietary Network Information" (CPNI) relating to the telecommunications services you receive from Park Region Telephone, Otter Tail Telecom, Rothsay Telephone, and Valley Telephone.

How can we use this information?

This information can be used to advise you about innovative communications services or new communications technology and products. We DO NOT sell or in any way provide this information to any other company other than the 911 records we are required by law to provide if you are a telephone customer.

Will Park Region protect my information?

YES! You have the right and we have the duty, under federal law, to protect the confidentiality of this information. Therefore, regardless of whether you consent or not to allowing us to continue providing you with marketing and educational mailings, your account information will be treated confidentially.

Who will be able to use this information?

ONLY subsidiary companies of Park Region Telephone, which include Otter Tail Telecom, Otter Com, Rothsay Telephone Company, and Valley Telephone Company.

What action is necessary on my part to show consent?

No action on your part is necessary. If you do not contact us within 30 days and indicate that we may not continue providing you with marketing and educational mailings, we will continue to do so.

What if I do not consent?

You can contact us using the contact information below and indicate that you are withdrawing your approval of our use of your CPNI. You will not receive company information from us at that point. You may miss the opportunity to learn of new innovative service proposals, new packaging that could reduce your monthly bill, and new lower rates on services such as long distance and other information that keeps you informed of the happenings of your local company.

Contact Information

From any phone receiving service from us, call toll free: 611

Fergus Falls Office: 218-998-2000

Underwood Office: 218-826-6161

Email: sales@parkregion.com