

# THE PROGRESS

November 2021

## BREAST CANCER AWARENESS MONTH

Although October is Breast Cancer Awareness Month, Park Region staff came together to support all who have been affected by cancer. During the month of October, employees donated items to create 90 cancer care packages which were delivered to Lake Region Cancer Center in Fergus Falls. It was our hope that each patient receiving chemo or radiation the last week of October received a care package. In addition, Park Region employees wore pink on Monday, October 25th to show their support for breast cancer awareness.

Here are a few statistics regarding breast cancer: Breast cancer is the most common cancer in the USA, every 2 minutes a case of breast cancer is diagnosed, AND 1 in 8 women will be diagnosed with breast cancer in their lifetime. Breast cancer is not gender specific though – 1 in 1,000 men will also experience this cancer in their lifetime.



## PHONE BOOKS ARE HERE

The 2021-2022 edition of the Park Region Telephone, Otter Tail Telcom, and Rothsay Telephone phone book directory is here. They have been delivered to residents and businesses throughout our area. Extra copies of the directories are available at our offices in Underwood and Fergus Falls. Please remember to recycle your old directory by dropping it off at your nearest recycling center. Recycling locations are listed on page one in the green section of the directory.

The Circle Network to has been added to prtvnw! channel 32.

Start watching today!



## prtvnw!

### COMING TO BROWNS VALLEY

Park Region will now be offering our TV streaming service, prtvnw!, to our customers in Browns Valley beginning in December of 2021. If you are interested in adding this TV streaming service, please contact a customer service representative by calling 611 toll free from any phone receiving service from us. Otherwise you can call 800-247-2706.

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- ④ Includes PROTECT PLUS on four (4) desktop/mobile devices
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## FIBER PROJECT UPDATE

As we get closer to that time of year when snow begins to fly, we are wrapping up our construction projects for 2021. This has been a great year for building out our fiber network. We have placed over 160 miles of fiber and passed well over 500 locations this year. In addition to this, our staff has begun work in preparation for our 2022 fiber projects taking place in Erhard and Browns Valley. All of Dalton has officially been moved onto their new fiber facility and Underwood will be migrated in January. All of us at Park Region are excited to bring the latest in technology to our members. Not only are we able to provide faster speeds, but we are also able to do so with greater reliability and performance. This inevitably will set the stage for your future broadband needs as technology is changing at such a rapid pace. Thank you to our members and employees for making this such a great year!



## CUSTOMER PROPRIETARY NETWORK INFORMATION

Federal laws allow us to use information from your current records to market and advise you on new products and services that may satisfy your communications needs unless you notify us otherwise.

### What is this information?

It is information called "Customer Proprietary Network Information (CPNI)" relating to the telecommunications services you receive from Park Region Telephone, Otter Tail Telcom, Rothsay Telephone, and Valley Telephone.

### How can we use this information?

This information can be used to advise you about innovative communications services or new communications technology and products. We DO NOT sell or in any way provide this information to any other company other than the 911 records we are required by law to provide if you are a telephone customer.

### Will Park Region protect my information?

YES! You have the right and we have the duty, under federal law, to protect the confidentiality of this information. Therefore, regardless of whether you consent or not to allowing us to continue providing you with marketing and educational mailings your account information will be treated confidentially.

### Who will be able to use this information?

ONLY subsidiary companies of Park Region Telephone, which include Otter Tail Telcom, Otter Com, Rothsay Telephone Company, and Valley Telephone Company.

### What action is necessary on my part to show consent?

No action on your part is necessary. If you do not contact us within 30 days and indicate that we may not continue providing you with marketing and educational mailings, we will continue to do so.

### What if I do not consent?

You can contact us using the contact information below and indicate that you are withdrawing your approval of our use of your CPNI. You will not receive company information from us at that point. You may miss the opportunity to learn of new innovative service proposals, new packaging that could reduce your monthly bill, and new lower rates on services such as long distance and other information that keeps you informed of the happenings of your local company.

### Contact Information:

From any phone receiving service from us, call toll free: 611  
Fergus Falls Office: 218-998-2000  
Underwood Office: 218-826-6161  
Email: [sales@parkregion.com](mailto:sales@parkregion.com)

**parkRegion**

218.826.6161 • [www.parkregion.com](http://www.parkregion.com) • 218.998.2000