

THE PROGRESS

October 2021

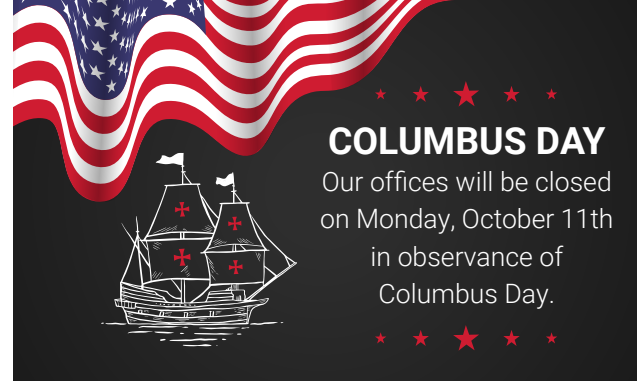


OCTOBER IS NATIONAL CO-OP MONTH

Celebrated by cooperatives nationwide during the month of October, National Co-Op Month is an annual opportunity to raise awareness of a trusted proven way to do business and build communities. Under this year's theme, "Build Back for Impact," Park Region would like to share how we, as a cooperative, are building an impact in our communities by delivering high speed broadband over a state-of-the-art fiber infrastructure.

During the last few years Park Region has been committed to bringing fiber to our rural cooperative members and this year is no exception. When this year's construction is complete, we will have buried 150 miles of fiber and passed over 650 locations. These locations include the town of Dalton, rural north Dalton, and our Underwood exchange which covers our customers south of State Highway 210. As we enter National Co-Op Month, you can expect a Park Region representative to contact you if you live in one of our construction areas mentioned above. In addition to this, we have already begun making plans to bring fiber to Erhard in 2022! If you live in the Erhard exchange, you can expect one of our qualified technicians will contact you within the next month in order to prepare your home to receive future fiber optic service.

Park Region has been serving our cooperative members for over 100 years, and as we continue to raise the bar in communication services, we will be here for 100 more.



SUN OUTAGES MAY AFFECT YOUR TV SERVICE

Twice a year, you may experience some degree of television interference due to "sun outages." Such outages are caused by a phenomenon called a "solar satellite interference." These brief outages occur when the sun is in a direct line behind a satellite transmitting cable signals. When the sun is aligned with a satellite, solar radiation, an energy the sun is emitting, interferes with the satellite's signal and causes a brief signal outage.

Sun outages occur every year in the fall and spring and last approximately about a week each time. During the sun outage, you may experience a pixelated or frozen picture or audio distortion for a brief period of time. This fall, sun outages are expected between the last few days of September through the first two weeks of October between noon and 5pm. Signal loss may last from 5 to 45 minutes.

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Business Spotlight



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watchTVEverywhere

watchTVEverywhere allows you to watch TV, well, anywhere! As a prtynow! subscriber, watchTVEverywhere gives you access to TV shows, movies, behind-the-scenes content and more at no additional charge. Once you've registered, download apps from your favorite networks for your smartphone, tablet, computer or smart TV and start watching.

You first must register your Park Region account online at www.wtve.net. Have your latest invoice handy. You will need your account number and the last name as it appears on your invoice to register. Once you are registered, you can watch any watchTVEverywhere program as long as you are a subscriber to that network.

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To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Ave SW, Washington, DC 20250-9410 or call 800-795-3272 or 202-720-6382 (TDD).

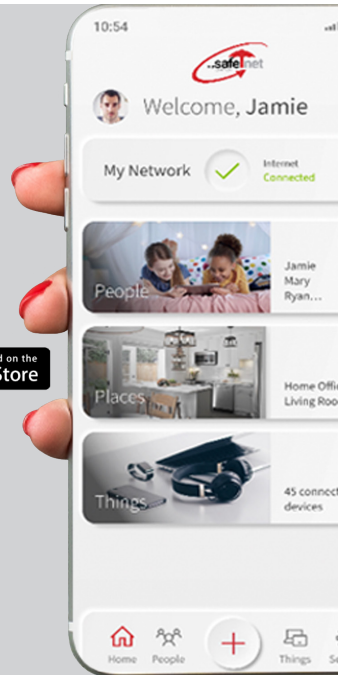
DOWNLOAD

the mysafeTnet app on your device.



REVIEW

the instructional and informative videos at www.parkregion.com or on Park Region's YouTube channel.



LEAVING FOR THE WINTER?



Park Region offers a seasonal disconnect option for those who have seasonal cabins or escape to a warmer climate during the winter months. We can schedule your suspend for any weekday, otherwise we can suspend your services the same day you call. Contact us today to find out more about our seasonal plan options.