

## ACCEPTABLE USE POLICY

Park Region and its affiliated companies encourage our customers to review our Internet Service Acceptable Use and Privacy Policies. We believe it's important for consumers to understand their rights and our approach to protecting consumer data and other terms of use regarding the services we provide.

Visit this link to review our policies: [www.parkregion.com/support/acceptable-use-policy/](http://www.parkregion.com/support/acceptable-use-policy/)

## SAVE THE DATE

Park Region is thrilled to bring back the Underwood Lion's pork chop dinner at the Annual Meeting and Customer Appreciation Event. This year's event will be held Thursday, April 13, 2023 at the Underwood Public School. Doors will open at 5pm. Enjoy a famous Underwood Lion's pork chop and all the fixings in the commons area, then make your way to the gym to register for the meeting, visit with staff members and our Board of Directors, see product demonstrations and more. Our Annual Meeting will begin at 6:30pm, followed by numerous prize drawings.

In March, Park Region Co-Op Members will receive an official notice in the mail. Mark your calendars to join us for the Park Region Annual Meeting and Customer Appreciation Event!



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[www.parkregion.com](http://www.parkregion.com)

24/7 Help Desk Available • 800.247.2706

## LIFELINE LINK-UP DISCOUNTS FOR LOW INCOME RESIDENTS

You may qualify for discounted telephone OR internet service if your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit Program
- Income Below the Federal Poverty Guideline
- Bureau of Indian Affairs General Assistance
- Tribally-Administrated Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)

Park Region Mutual Telephone, Rothsay Telephone, and Valley Telephone customers eligible for the Federal Lifeline Telephone and Internet Service Assistance Program can complete an application online. The application is available at [www.checklifeline.org/lifeline](http://www.checklifeline.org/lifeline). Consumers can also apply by calling 1-800-234-9473 or by submitting a paper application by mail to: Lifeline, PO Box 7081, London, KY 40742.

## CUSTOMER PROPRIETARY NETWORK INFORMATION

Federal laws allow us to use information from your current records to market and advise you on new products and services that may satisfy your communications needs unless you notify us otherwise.

### What is this information?

It is information called "Customer Proprietary Network Information (CPNI)" relating to the telecommunications services you receive from Park Region Telephone, Otter Tail Telcom, Rothsay Telephone, and Valley Telephone.

### How can we use this information?

This information can be used to advise you about innovative communications services or new communications technology and products. We DO NOT sell or in any way provide this information to any other company other than the 911 records we are required by law to provide if you are a telephone customer.

### Will Park Region protect my information?

YES! You have the right and we have the duty, under federal law, to protect the confidentiality of this information. Therefore, regardless of whether you consent or not to allowing us to continue providing you with marketing and educational mailings your account information will be treated confidentially.

### Who will be able to use this information?

ONLY subsidiary companies of Park Region Telephone, which include Otter Tail Telcom, Otter Com, Rothsay Telephone Company, and Valley Telephone Company.

### What action is necessary on my part to show consent?

No action on your part is necessary. If you do not contact us within 30 days and indicate that we may not continue providing you with marketing and educational mailings, we will continue to do so.

### What if I do not consent?

You can contact us using the contact information below and indicate that you are withdrawing your approval of our use of your CPNI. You will not receive company information from us at that point. You may miss the opportunity to learn of new innovative service proposals, new packaging that could reduce your monthly bill, and new lower rates on services such as long distance and other information that keeps you informed of the happenings of your local company.

### Contact Information:

From any phone receiving service from us, call toll free: 611  
Fergus Falls Office: 218-998-2000  
Underwood Office: 218-826-6161  
Email: [sales@parkregion.com](mailto:sales@parkregion.com)