A NEWSLETTER FROM YOUR FRIENDS AT PARK REGION

THE PROGRESS

OCTOBER 2026



Offices Closed

Due to an all-employee in-service day our offices will be closed on Monday, October 12, 2026. We apologize for any inconvenience this may cause. Our 24/7 help desk will be available by calling **800.247.2706**.

Federal Universal Service Charge (FUSC) Rate Increase

Due to a recent FCC decision, the Federal Universal Service Charge (FUSC) amount on your bill will increase effective October 1, 2026. FUSC is charged as a percentage of interstate rate elements. The Federal Universal Service Fund is designed to help keep local telephone rates affordable for all customers in all areas of the US.

Cookies & Conversations Event



It's National Co-Op Month! To celebrate, stop by our office in Underwood or Fergus Falls on **Wednesdays in October (7th, 14th, 21st, 28th) from 2-4pm** for Cookies & Conversations!

Enjoy free cookies, beverages, and the opportunity to enter a giveaway for a Aura Digital Picture Frame! Our helpdesk technicians will also be available during this time to help you with any technology questions you may have. We look forward to seeing you there!

Sun Outages

Twice a year you may experience some degree of television interference due to "sun outages." Such outages are caused by a phenomenon called a "solar satellite interference." These brief outages occur when the sun is in direct line behind a satellite transmitting cable signals. When the sun is aligned with a satellite, solar radiation interferes with the satellite's signal and causes a brief signal outage.

Sun outages occur every year in the fall and spring and last approximately a week each time. During the sun outage, you may experience a pixelated or frozen picture or audio distortion for a brief period, usually no more than 15 minutes each time. There is no action that you need to take as your service will restore itself afterwards. This fall, sun outages are expected between late September and early October.

Statement of Nondiscrimination

Park Region prohibits discrimination in all its programs and activities based on race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. Persons with disabilities who require alternative means for communication of program information (braille, large print, audio) should contact USDA's TARGET Center at **202-720-2600** (voice and TDD).

To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Ave SW, Washington, DC 20250-9410 or call **800-795-3272** or **202-720-6382** (TDD).

What Would You Buy with an Extra $10?

Movie tickets, clothes, or fishing jigs? Whatever you're into, treat yourself by switching to autopay and e-billing with Park Region. As our way to thank you for switching to both options, we will provide you with a $10 bill credit on your next bill. If you only sign up for one option, you will receive a $5 bill credit on your next bill. Simply stop by one of our offices to sign up or scan the QR code to access the Automatic Payment Form. Return the form to one of our offices, or mail to:

PO Box 277
Underwood, MN
56586

Underwood Office:
100 Main Street N
Underwood, MN 56586

Fergus Falls Office:
230 W Lincoln Ave
Fergus Falls, MN 56537

Office Hours: M–F, 8am–5pm

218.826.6161 • 218.998.2000

24/7 Help Desk: 800.247.2706

www.parkregion.com