A NEWSLETTER FROM YOUR FRIENDS AT PARK REGION

THE PROGRESS

NOVEMBER 2026



Offices Closed for Thanksgiving

In observance of Thanksgiving, our offices will be closed on Thursday, November 26th and Friday, November 27th. Our 24/7 help desk will be available by calling **800.247.2706**.

From your friends at Park Region— Happy Thanksgiving to you and your family. We're grateful to be part of the communities we call home.

Foundation for Rural Service (FRS) Grant Awarded

This October, the Foundation for Rural Service awarded a $4,990.94 grant to Lake Region Healthcare. As the sponsor of this application, Park Region is contributing 20% of the total grant amount, the funds of which will go toward purchasing new vision and hearing screening equipment for early identification of concerns in children and teens.

Lake Region Healthcare says the grant will enable children and adolescents to receive timely evaluation and treatment before impairments affect speech and language development, learning, academic performance, and overall health. This project has the potential to impact 2,375 children and adolescents served by Lake Region Healthcare who are under the age of 20, enrolled in Medical Assistance, and eligible for child and teen checkups that include recommended hearing and vision screenings.

Please join us in congratulating Lake Region Healthcare and their efforts to improve preventative care for youth in our community!

PSN App Shutdown

Effective October 14, 2026, our payment processor, Payment Service Network/PSN, no longer accepts payments made through our mobile app. The services that supported the app were turned off and the app can no longer process payments.

This completes the retirement of the PSN mobile app, which was previously removed from the app stores. Please be aware that payments can no longer be made through the mobile app. To pay online, visit our website at **www.parkregion.com/bill-pay**.

FRS Scholarship Applications Now Open

The Foundation for Rural Service (FRS), along with the National Telecommunications Cooperative Association (NTCA) and its members, strongly promotes the continuing education of rural youth. As your local telecommunications service provider, we are happy to offer this national scholarship program to our customers' high school seniors.

To be eligible, the applicant must be a graduating high school senior whose family subscribes to at least one service from Park Region. The application window is now open and will close **February 15, 2027**.

Visit **www.frs.org/programs/youth-programs/scholarships/** to find a link to the scholarship and deadline information.

Help Us Stay Connected

If you have recently changed your cell phone number, email address or mailing address, it is important that we update your contact information in our records.

Please keep your mailing address updated with us in the event you disconnect your service or move. Keeping your address current ensures that you will continue to receive member notifications, such as changes in capital credit accounts.

To update your contact information, call us at **218.826.6161**, or stop at our office and speak with a customer service representative.



Underwood Office:
100 Main Street N
Underwood, MN 56586

Fergus Falls Office:
230 W Lincoln Ave
Fergus Falls, MN 56537

Office Hours: M–F, 8am–5pm

218.826.6161 • 218.998.2000

24/7 Help Desk: 800.247.2706

www.parkregion.com